

City of Indio Catalog of Enterprise Systems

<u>Vendor</u>	<u>Product</u>	<u>System Purpose</u>	<u>Categories or Types of Data of Enterprise System</u>	<u>Custodian</u>	<u>Frequency</u>	
					<u>Collected</u>	<u>Updated</u>
Tyler Technologies	Enterprise ERP		Payroll	Finance Department	Daily	Daily
		Maintain the City's General Ledger, Accounts Payable, Purchasing, Payroll, Human Resources, and Accounts Receivable	Human Resources	Human Resources	Daily	Daily
			Accounts Receivable	Finance Department	Daily	Daily
			Accounts Payable	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
Central Square	H.T.E	Generates bills for water utility users	Utility Billing	Indio Water Authority	Daily	Daily
Cityworks	Trimble	Work order and Asset Management	Asset Managemebt	Indio Water Authority	Daily	Daily
Esri	ArcGIS	Maintains the City's Geographical database	Zoning Layer	Information Technology	Daily	As Needed
	ArcSDE		Parcel Layer	Information Technology	Daily	As Needed
			Address Layer	Information Technology	Daily	As Needed
			Aerial Photo Layer	Information Technology	Yearly	As Needed
			Street Centerline	Information Technology	Monthly	As Needed

Microsoft	Exchange Online	City's email system	Enterprise Electronic Mail	Information Technology	Daily	Daily
Neogov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	As Needed
Tyler Technologies	Enterprise Permitting and Licensing	Maintains the City's permit and business license tracking database	Permits and Business License Processing and Tracking	Community Development and Finance	Daily	Daily
Granicus	govAccess CMS	Maintains the City's website	Content management for web posting/calendars/document Web applications	Information Technology	As Needed	As Needed
Boxcast	Dilligent	Video Streaming	Streaming of council and commission meetings	City Clerk	As Needed	As Needed
iCompass	Dilligent	Agenda Management	Staff Reports and agendas for various commissions and Council	City Clerk	As Needed	As Needed
Gasboy/Orpak Systems Ltd.	Fleet Head Office	Maintains the City's fuel management system	Fuel management and usage tracking	Public Works	Daily	As Needed
CitiTech Systems	CitiTech	Maintains the City's vehicle asset management database	Fleet Management	Public Works	Daily	As Needed
BOSS Solutions	BOSSDesk	Maintains the City's information technology help requests	Track/Manage/Submit helpdesk requests	Information Technology	Daily	Daily
Complete Paperless Solutions	Laserfiche	Maintains the City's document management system	Document Managent, Quickfields, Quickfields Agent, Workflow, Workflow Agent, Import Agent, Weblink, Mobile, CD Now	Information Technology	As Needed	As Needed

Seamless Docs	Seamless Docs	Creates and manages the City's online forms and signed City documents.	Signed City documents and forms	Information Technology	As Needed	As Needed
My Senior Center Software	My Senior Center	Manages Senior Center membership	Membership information	Senior Center Staff	As Needed	As Needed

Update 6/13/2025 by Ian Cozens